How Do I Get Access?

COUNTER reports (4 & 5) can be found under the Administration Section, once logged into your SAE Mobilus Dashboard.

- Note: You MUST be listed as the SAE Mobilus Administrator for the subscription to have access to this reporting.

Running COUNTER 4 & 5 Reports

It is recommended that you DO NOT compare usage between the two reports.

COUNTER 4 reports show data through 12/31/2021, COUNTER 5 shows data 6/1/2021- Present.

Learn more in this Guide.
How do SAE Products Report in COUNTER?

<table>
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<th>SAE Product type</th>
<th>Counter Product type</th>
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<tr>
<td>Standards</td>
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<td>Technical Paper</td>
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<tr>
<td>Book</td>
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<td>Journal</td>
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</table>

| Journal Article | Article          |
| Magazine Article / Magazine Feature Article | Article |
| Magazine        | Journal          |
| Magazine Issue  | Journal          |
| Research Report (EDGE) | Report |

When Are New Reports Generated?

COUNTER 5 reports are made available on the 10th day of each month.

Learn More about Counter Reporting on SAE Mobilus

What About Turnaways (Denials)?

No_License: Indicates the title is not included in the subscription.

Limit_Exceeded: Indicates the title is included in the subscription but the download limits have been exhausted.

NOTE: 6 reports include this type of usage data. Please refer to the report key to determine which report is best for your use case.

What Common Reports are Used?

DR: Database Master Report
IR: Item Master Report

Both reports show the most consolidated view of subscription usage by total and item.

Learn More About Report Types

What if I have Multiple Sub. IDs?

This is common for Perpetual vs Subscription access; Subscription IDs are assigned for each access type. If you have both Perpetual & Renewing Subscriptions, you’ll need to run Counter reports for EACH Sub ID.

Toggle between Subscription IDs from the Administrator page using the dropdown box provided:

Hello, Angela!

LIVE SAE Mobilus Training

LIVE SAE Mobilus training is available on the last Tuesday of each month. Hosted by SAE Customer Success, learn more about Counter Reporting access.

Register